# **ANDREW ABU**

#### WATERLOO, Canada | andyeabu@gmail.com

## **EDUCATION**

Bachelor of Science: Computer Science

Expected in 08/2027

Wilfrid Laurier University - Waterloo, Ontario

- Expected in
- Wilfrid Laurier University Waterloo, Ontario, Canada
- Currently enrolled

**High School Diploma Baptist High School -** Jos

06/2021

#### **SKILLS**

- Proficient in Java, Python, C, and HTML for developing programs, solving algorithmic problems, and building interactive web applications.
- Skilled in Microsoft Office and Excel for organizing data, tracking project progress, and preparing detailed documentation.
- Experienced with GitHub for version control, code collaboration, and managing multiple software projects efficiently.

#### **EXPERIENCE**

Front Desk Attendant 2025 - Current

### Athletic Complex, Wilfrid Laurier University

- Serve as the first point of contact for gym users, providing assistance with memberships, facility information, and equipment rentals.
- Manage facility access through student ID verification and membership systems.
- Assist patrons with program information, locker rentals, and equipment checkout.
- Maintain a safe and welcoming environment by monitoring facility policies and responding to inquiries promptly.
- Location

## **Campus Event Operations Assistant**

08/2025 - 09/2025

#### Wilfrid Laurier University – ontario, canada

- Coordinated day-of logistics for the campus move-in process, ensuring smooth operations between residence staff and student arrival teams.
- Directed students and families during peak arrival hours, streamlining traffic and check-in efficiency.
- Demonstrated leadership, adaptability, and strong interpersonal communication in a high-volume environment.

#### **Customer Service Rep & Technical assistant Attendant**

05/2025 - 09/2025

#### Santas Village Acoasment Park – Bracebridge

- Utilized ride management systems and digital ticketing software to streamline operations and boost guest experience.
- Resolved customer concerns efficiently through strong communication, tech tools, and real-time problem-solving.
- Collaborated with cross-functional teams to enhance workflows, enabling smoother park-wide coordination.
- Maintained detailed digital ride logs and service reports, ensuring accuracy for safety audits.
- Enhanced customer satisfaction by promptly addressing concerns and providing accurate information.

Digital Media Assistant
Unity Baptist Church – Nigeria

01/2020 - 05/2025

- Operate media and production equipment during live services and community events.
- Design social media graphics and digital flyers to promote upcoming programs and outreach initiatives.
- Collaborate with team members to maintain smooth sound, lighting, and video transitions during events.

# Websites, Portfolios, Profiles

• https://andrewabu.io/

# **LANGUAGES**

English Advanced